

VERIZON WIRELESS EMPLOYEE PROGRAM GUIDE

SIGN UP FOR YOUR EMPLOYEE DISCOUNT AT:

www.verizonwireless.com/discount

My Verizon Account offers the best pricing on equipment orders.

Check out online exclusives at: www.verizonwireless.com/myverizon

To Activate a New Account/Service:

1. Go to: www.verizonwireless.com/getdiscounts.
2. Enter your work email address.
3. Follow through on email you receive at work.
4. Click on the link to order new service. The system will allow you to add an existing mobile#, or give you a new# (based on selected zip code). To keep an existing number you must provide account# and password. VZW will take care of cancelling service with other carrier.
5. If questions during an order simply click on the "Chat Now" link for immediate assistance.

My Verizon Account Benefits:

- Phone Trade-in Program
- View Top Rated phones/ Reviews
- Compare up to 5 models side-by-side
- View upgrade eligibility dates
- Order equipment upgrades, or add new lines of service at highest discounts.
- Instant rebate on selected phones
- Online Exclusive Offers
- Add/change services to existing lines.
- Search "Simulator" for phone tips
- Monitor Voice and Data Usage
- Account Analysis and recommendations

Assumption of Liability (AOL) Steps:

- Current customer calls Customer Service at 800-922-0204 to release Financial Responsibility.
- New customer calls AOL Dept at 888-832-4540 for rep to follow up on notes. May require a rate plan.

Add Backup Assistance prior to activating a replacement phone.

To learn more go to: www.verizonwireless.com/backupassistant.

Get the most out of your text messaging package with Google search.

To learn more go to: http://www.google.com/intl/en_us/mobile/sms/

To review how much data you will use on a monthly basis go to:

www.verizonwireless.com/datacalculator

Path to international services: www.verizonwireless.com/international

THANK YOU FOR CHOOSING VERIZON WIRELESS!

Subject to change at any time without notice.